**Benefits Navigator**

**P1: Welcome to the VA Benefits Navigator!**

Today we are going to help you find as many VA Benefits as you, your family members, or the person you care for may be eligible for. Just answer a few questions as best as you can, and when you are finished, we will provide you with a list of possible benefits and easy to follow next steps.

As a Guest, the information submitted through this system is completely anonymous and not stored. If you wish to save your information for future use, please Register for an account. If you have already registered at the VA eBenefits site, please visit [www.ebenefits.va.gov](http://www.ebenefits.va.gov) to use your existing DS Login.

Let's get started.

**Q110**: Help us understand who you are seeking benefits for, to better help you:

* 1) I am a veteran
* 2) I am a service member, reservist or member of the National Guard
* 3) I am a family member of a Veteran, Service member, Reservist, National Guard member
* 4) Other (yields no benefits)

**P2: VA Benefits Navigator - Veterans**

You are a Veteran, fantastic! Please tell us about yourself so we can identify VA benefits that you may be eligible for.

**Q200**: During any period of service, have you been discharged as:

* Honorable
* General (Under Honorable conditions)
* Other than Honorable (OTH)

*Note: Circumstances of other than honorable discharge may affect eligibility for compensation benefits.*

* 1) Yes
* 2) No

**P3: VA Benefits Navigator - Veterans**

Just a few questions about your time in military service.

**Q205**: Did you enter active duty AFTER September 7, 1980?

* 1) Yes
* 2) No

**Q210**: Did you become an active duty Officer AFTER October 16, 1981?

* 1) Yes
* 2) No

**Q215**: Did you serve 24 continuous months or the full period for which you were called to active duty?

* 1) Yes
* 2) No

**P4: VA Benefits Navigator - Veterans**

**Q220**: Did you serve at least 90 days on active duty?

* 1) Yes
* 2) No

**P5: VA Benefits Navigator - Veterans**

**Q225**: Did you serve at least one day during a war time period?

* 1) Yes
* 2) No

**P6: VA Benefits Navigator - Veterans**

Thank you. Please tell us a little more about yourself.

**Q230**: Are you 65 years or older?

* 1) Yes
* 2) No

**P7: VA Benefits Navigator - Veterans**

**Q235**: Do you currently reside in a nursing home?

* 1) Yes
* 2) No

**Q240**: Do you receive monetary benefits from the Social Security Administration for a disability?

* 1) Yes
* 2) No

**Q245**: Have you received a rating from VA stating you are permanently service-connected disabled?

* 1) Yes
* 2) No

**P8: VA Benefits Navigator - Veterans**

It's time for a few questions about your military service and separation/retirement.

**Q250**: Did you have 20 or more years of active duty service (including National Guard duty or satisfactory service as a reservist) **OR** were you medically retired?

* 1) Yes
* 2) No

**Q255**: Are you considered to be retired from military service?

* 1) Yes
* 2) No

**Q260**: Do you receive military retired pay?

* 1) Yes
* 2) No

**P9: VA Benefits Navigator - Veterans**

**Q265**: Did you separate or retire from the military within? *(Select the most specific answer)*

* 1) The past 180 days
* 2) The past year
* 3) The past year and 120 days
* 4) The past 5 years
* 5) The past more than 5 years

**Q270**: Did you receive a full dental exam **AND** all appropriate treatment within 90 days prior to separation or retirement?

* 1) Yes
* 2) No

**P10: VA Benefits Navigator - Veterans**

Every answer takes us one step closer to identifying what VA benefits you may be eligible for.

**Q275**: Did you serve in a hostile or combat zone **AND** receive a campaign ribbon or Expeditionary Medal?

* 1) Yes
* 2) No

**Q280**: Did you serve in a theater of combat on active duty (including activated reservists and members of the National Guard) AFTER November 11, 1998?

* 1) Yes
* 2) No

**Q285**: Did you serve at least 36 total months on active duty AFTER September 10, 2001?

* 1) Yes
* 2) No

**P11: VA Benefits Navigator - Veterans**

**Q290**: Did you serve at least 90 days on active duty AFTER September 10, 2001?

* 1) Yes
* 2) No

**P12: VA Benefits Navigator - Veterans**

**Q295**: Did you receive a discharge with a service-connected disability determined by VA after 30 days of active duty AFTER September 10, 2001?

* 1) Yes
* 2) No

**P13: VA Benefits Navigator - Veterans**

**Q300**: Did you have full-time Servicemembers’ Group Life Insurance at the time of separation or retirement?

* 1) Yes
* 2) No

**P14: VA Benefits Navigator - Veterans**

**Q303**: Were you injured or assaulted while serving in the military, or are you disabled?

* 1) Yes
* 2) No

**P15: VA Benefits Navigator - Veterans**

We know some of these questions can be tough to answer. Please answer the following questions as accurately as you can.

**Q305**: Did you experience any of the following in service? *(Select all that apply)*

* 1) Loss, or permanent loss of use of one or both feet
* 2) Loss, or permanent loss of use of one or both hands
* 3) Permanent impairment of vision in both eyes that makes driving impossible even with normal corrective lenses
* 4) Ankylosis (immobility of the joint) of one or both knees or hips
* 5) Use of a prosthetic or orthopedic appliance, including a wheelchair, because of a service-connected disability determined by VA
* 6) Skin condition that is service-connected by VA that requires prescribed medication that causes irreparable damage to outer garments
* 7) Loss, or loss of use of both lower extremities
* 8) Loss, or loss of use of both upper extremities at or above the elbow
* 9) Blindness in both eyes, having only light perception, plus the loss of use of one lower extremity
* 10) Loss, or loss of use of one lower extremity together with any of the following:
  + residuals of organic disease or injury
  + the loss, or loss of use of one upper extremity which affects the functions of balance or forward motion and prohibits movement without the use of braces, canes, or a wheelchair
  + Severe burn injuries
* 11) None

**Q310**: While in the military, were you sexually assaulted or experience sexual harassment?

* 1) Yes
* 2) No

**Q315**: Do you have an injury(ies) or disease(s) that happened while on active duty or was/were made worse by active duty military service?

* 1) Yes
* 2) No

**P16: VA Benefits Navigator - Veterans**

Hang in there! You are almost done.

**Q320**: Have you ever applied for a VA disability benefit?

* 1) Yes
* 2) No

**P17: VA Benefits Navigator - Veterans**

**Q325**: Have you ever been notified by the VA of a service-connected disability?

* 1) Yes
* 2) No

**Q327**: Do you live in outside the continental U.S. or spend more spend more than half the year outside the continental U.S.?

* 1) Yes
* 2) No

**P18: VA Benefits Navigator - Veterans**

**Q330**: Has it been less than two (2) years since you were notified of your most recent VA service-connected disability?

* 1) Yes
* 2) No

**Q335**: Were you released from service on or after April 25, 1951?

* 1) Yes
* 2) No

**P19: VA Benefits Navigator - Veterans**

**Q340**: Did you receive a Specially Adapted Housing Grant **OR** Temporary Residence Adaption Grant from VA?

* 1) Yes
* 2) No

**Q345**: Were you totally disabled, as determined by the Department of Defense or VA, at the time of separation or retirement from active duty?

* 1) Yes
* 2) No

**P21: VA Benefits Navigator - Service Member**

Thank you. Now help us get to know you better so we can identify the VA benefits you may be eligible for.

**Q410**: Which choice below best describes you?

* 1) Active Duty Military
* 2) Member of the National Guard or Reserves
* 3) Other

**P22: VA Benefits Navigator - Service Member**

Great! Help us get to know you better.

**Q415**: Do you qualify as any one of the following?

* Commissioned member of the National Oceanic and Atmospheric Administration
* Commissioned member of the Public Health Service
* Cadet or Midshipmen of one of the four service academies
* Member of the Reserve Officer Training Corps
* 1) Yes
* 2) No

**P23: VA Benefits Navigator - Service Member**

You are in the National Guard or Reserve, Great!

**Q420**: Are you a member of the Selected Reserve (including National Guard or Reserves)?

* 1) Yes
* 2) No

**P24: VA Benefits Navigator - Service Member**

Ok, let's talk about your time with the Selected Reserve.

**Q425**: Did you complete your Initial Active Duty for Training (IADT)?

* 1) Yes
* 2) No

**Q430**: Did you sign a six-year obligation to serve in the Selected Reserve?

* 1) Yes
* 2) No

**Q435**: Have you completed six years or more in the Selected Reserve?

* 1) Yes
* 2) No

**P25: VA Benefits Navigator - Service Member**

**Q440**: Do you continue to serve in the Selected Reserve **OR** have you been:

* discharged with an Honorable discharge
* placed on the retired list
* transferred to the Standby Reserve or an element of the Ready Reserve other than the Selected Reserve after service characterized as Honorable service
* discharged for a service-connected disability prior to completing six (6) years in the Selected Reserve
* 1) Yes
* 2) No

**P26: VA Benefits Navigator - Service Member**

**Q445**: Were you called to active duty after September 10, 2001 in response to war **OR** a national emergency?

* 1) Yes
* 2) No

**P27: VA Benefits Navigator - Service Member**

Now, let's talk about your active duty service.

**Q450**: Have you completed at least 90 continuous days on active duty?

* 1) Yes
* 2) No

**Q455**: Did you become an enlisted active duty Service member AFTER September 7, 1980?

* 1) Yes
* 2) No

**Q460**: Did you become and active duty Officer AFTER October 16, 1981?

* 1) Yes
* 2) No

**Q465**: Have you served at least 24 continuous months or the full period of active duty?

* 1) Yes
* 2) No

**Q470**: Do you have a separation **OR** retirement date?

* 1) Yes
* 2) No

**P28: VA Benefits Navigator - Service Member**

Great! Just a few questions regarding your separation/retirement.

**Q475**: Are you within six months prior to discharge or retirement from active duty?

* 1) Yes
* 2) No

**P29: VA Benefits Navigator - Service Member**

**Q480**: Upon separation or retirement, do you expect any of the following?

* An Honorable discharge
* To obtain a service-connected disability memorandum rating from the VA
* To obtain an Integrated Disability Evaluation System (IDES) rating
* 1) Yes
* 2) No

**P30: VA Benefits Navigator - Service Member**

**Q485**: Did you incur a serious illness or injury that may render you unable to perform your military duties?

* 1) Yes
* 2) No

**Q490**: Have you served at least a total of 90 days on active duty since September 10, 2001?

* 1) Yes
* 2) No

**P31: VA Benefits Navigator - Service Member**

Here are some questions related to service-connected disability. Please answer them as accurately as possible.

**Q495**: Have you experienced any of the following while on active duty? *(Select all that apply)*

* 1) Loss, or permanent loss of use of one or both feet
* 2) Loss, or permanent loss of use of one or both hands
* 3) Permanent impairment of vision in both eyes that makes driving impossible even with normal corrective lenses
* 4) Ankylosis (immobility of the joint) of one or both knees or hips
* 5) Use of a prosthetic or orthopedic appliance, including a wheelchair, because of a service-connected disability determined by VA
* 6) Skin condition that is service-connected by VA that requires prescribed medication that causes irreparable damage to outer garments
* 7) Loss, or loss of use of both lower extremities
* 8) Loss, or loss of use of both upper extremities at or above the elbow
* 9) Blindness in both eyes, having only light perception, plus the loss of use of one lower extremity
* 10) Loss, or loss of use of one lower extremity together with any of the following:
  + residuals of organic disease or injury
  + the loss, or loss of use of one upper extremity which affects the functions of balance or forward motion and prohibits movement without the use of braces, canes, or a wheelchair
  + severe burn injuries
* 11) None

**Q500**: Did you receive a Specially Adapted Housing Grant **OR** Temporary Residence Adaption Grant from VA?

* 1) Yes
* 2) No

**P32: VA Benefits Navigator - Service Member**

Hang in there! We are almost done.

**Q505**: Are you enrolled in Servicemembers’ Group Life Insurance (SGLI)?

* 1) Yes
* 2) No

**P41: VA Benefits Navigator - Family Member**

You are a family member, fantastic!

**Q600**: Please tell us whether you are the family member of:

* 1) A Veteran discharged at least once with one of the following discharge types:
  + Honorable
  + General (Under Honorable conditions)
  + Other than Honorable (OTH)
* 2) An active duty Servicemember
* 3) A National Guard member or Reservist
* 4) Don't know

**P42: VA Benefits Navigator - Family Member**

Now, let's talk about the type of relationship.

**Q605**: Also, how are you related to this person?

* 1) Spouse
* 2) Dependent Child
* 3) Other

**P43: VA Benefits Navigator - Family Member**

Great! Please tell us about your family member's service.

**Q615**: Did your family member (Service member/Veteran) serve on active duty after September 10, 2001?

* 1) Yes
* 2) No

**P44: VA Benefits Navigator - Family Member**

**Q620**: Did your family member (Service member/Veteran) serve a total of 36 months on active duty AFTER September 10, 2001?

* 1) Yes
* 2) No

**P45: VA Benefits Navigator - Family Member**

**Q625**: Did your family member (Service member/Veteran) receive a discharge with a service-connected disability AFTER serving 30 continuous days AFTER September 10, 2001?

* 1) Yes
* 2) No

**P46: VA Benefits Navigator - Family Member**

Here is a series of questions about you and your family member that will help us identify possible VA benefits. Please answer to the best of your ability.

**Q630**: Are you eligible for TRICARE?

* 1) Yes
* 2) No
* 3) Unknown

**Q635**: Has your family member (Service member/Veteran) been rated permanently and totally disabled for a service-connected disability by the VA?

* 1) Yes
* 2) No
* 3) Unknown

**Q640**: Does your family member currently have full-time Servicemembers’ Group Life Insurance (SGLI)?

* 1) Yes
* 2) No
* 3) Unknown

**P47: VA Benefits Navigator - Family Member**

It's time for a few military service-related questions about your family member.

**Q645**: Did your family member (Service member/Veteran) enlist as an active duty Service member AFTER September 7, 1980?

* 1) Yes
* 2) No
* 3) Unknown

**Q650**: Did your family member (Service member/Veteran) become an active duty Officer AFTER October 16, 1981?

* 1) Yes
* 2) No
* 3) Unknown

**Q655**: Did your family member (Service member/Veteran) serve 24 continuous months or the full period for which he/she was called to active duty?

* 1) Yes
* 2) No
* 3) Unknown

**P48: VA Benefits Navigator - Family Member**

**Q660**: Did your family member (Veteran) serve at least 90 days on active duty?

* 1) Yes
* 2) No
* 3) Unknown

**Q665**: Did your family member (Veteran) serve at least one day during a period of war time?

* 1) Yes
* 2) No
* 3) Unknown

**Q670**: Is your family member Missing in Action (MIA) **OR** a Prisoner of War (POW)?

* 1) Yes
* 2) No

**P49: VA Benefits Navigator - Family Member**

Almost there. We are trying to provide every possible benefit your family member has earned.

**Q675**: Is your family member (the Service member/Veteran) deceased?

* 1) Yes
* 2) No

**P50: VA Benefits Navigator - Family Member**

We know these questions can be rather tough to answer. Please answer the following questions as accurately as you can.

**Q680**: Did your family member (the Service member/Veteran) die while on active duty, on active duty for training, **OR** inactive duty for training?

* 1) Yes
* 2) No

**Q685**: Did your family member (Veteran) die as a result of a VA-rated service-connected disability?

* 1) Yes
* 2) No

**Q690**: At the time of death, was your family member (Veteran) rated permanently and totally disabled from a service-connected disability from VA?

* 1) Yes
* 2) No

**Q695**: At the time of death, was your family member at least one of the following?

* Age 65 or older
* Permanently service-connected disabled
* Residing in a nursing home
* Receiving Social Security disability benefits
* 1) Yes
* 2) No

**P51: VA Benefits Navigator - Family Member**

**Q700**: As the surviving spouse of a Service member or Veteran, which, if any, of the following statements apply to you? *(Select all that apply)*

* 1) I legally married my spouse before January 1, 1957
* 2) I legally married my spouse within 15 years of discharge from the period of military service in which the disease or injury that caused his/her death or was aggravated
* 3) I was married to my spouse for at least one year prior to his/her death
* 4) I had a child with my spouse and lived with him/her continuously until his/her death

**Q705**: Are you remarried?

* 1) Yes
* 2) No

**P52: VA Benefits Navigator - Family Member**

**Q715**: Did you remarry ON or AFTER December 16, 2003?

* 1) Yes
* 2) No

**Q720**: Did you remarry ON or AFTER your 57th birthday?

* 1) Yes
* 2) No

**P99: VA Benefits Navigator - Benefits Results Summary**

Based on the answers provided, no benefits have been identified. However, you may still be eligible for some benefits. For more information, please contact your local Veterans Regional Office or please call our toll free number 1-800-827-1000.

**P100: VA Benefits Navigator - Benefits Results Summary**

Based on the answers provided, You may be eligible for some benefits. For more information, please contact your local Veterans Regional Office or please call our toll free number 1-800-827-1000.